

PGT® Residential Vinyl Windows & Doors

Optional Accidental Glass Breakage

Warranty

This non-transferable warranty is applicable to the original owner of the single family residence in which PGT® WinGuard® Vinyl or PGT® EnergyVue® windows and/or doors are installed and for which the Optional Accidental Glass Breakage Warranty was purchased. Coverage hereunder is subject to the conditions and limitations herein listed, and for a period of three years from the date of installation as long as the original purchaser owns and occupies the residence in which the windows and doors are installed. This Warranty is valid only as long as the products are installed on the premises of the original installation. Removal and reinstallation of product invalidates this Warranty. Damage to any component of the product invalidates this Warranty.

UNDER THIS WARRANTY, THE LIABILITY OF PGT CUSTOM WINDOWS + DOORS (PGT), AS THE MANUFACTURER, SHALL BE LIMITED TO THE EXACT REPLACEMENT OF ONE GLASS UNIT COVERED HEREUNDER. REPLACEMENT GLASS WILL BE DELIVERED TO THE ORIGINAL DEALER OR CLOSEST PGT DEALER. PGT SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY. WE MAKE NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR ANY SUBSEQUENT USER OF THE PRODUCT.

The warranty covers accidental glass breakage, one time only, on a single product and does not cover breakage resulting from, or in connection with, hurricanes; other acts of nature; civil disorder; building settlement; structural failure of walls or foundations; improper installation, storage, or handling; or damage to any other window or door component. This warranty shall be null and void if harmful solvents are used to clean the product; or if any portion of the product is painted or coated in any way; or if any other "aftermarket" products are applied to the product such as films.

Glass Characteristics

Glass has prevalent characteristics such as bubbles, discolorations, blurs, and scratches. These are expected, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048, and laminated architectural flat glass ASTM C 1172. Heat strengthened or tempered glass may have distortions as an inherent quality. Glass with special coatings may require special cleaning. Visit www.pgtindustries.com for additional care and maintenance information.

Commercial Applications

This Warranty applies only to the original owner of a residential dwelling in which WinGuard Vinyl and EnergyVue Windows and Doors are installed and is not available for schools, churches, and other non-residential dwellings. Should any product covered by this Warranty be installed in non-owner occupied dwellings; buildings operated or used for commercial purposes; or rental properties such as, but not limited to, schools, churches, government-owned structures, office buildings, etc., then this Warranty shall be null and void.

Claim Procedure

Any claim under this warranty must be submitted in writing within 30 days after discovery to PGT for validation. For warranty information, contact PGT at 877-550-6006. The Product ID # and Proof of Purchase will be required. Submit claims to: PGT Custom Windows + Doors Attn: Customer Care Warranty Claims, 1070 Technology Drive, North Venice, Florida, 34275.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF PGT HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PGT MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY FOR MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE, AND NO WARRANTY OF NONINFRINGEMENT.

This warranty covers only those specific PGT products listed below that are installed in owner-occupied residential homes: WinGuard Vinyl Series 5500 windows and doors and EnergyVue® Series 5400 windows and doors.

Registering your Optional Accidental Glass Breakage warranty is easy at www.pgtindustries.com. To complete your registration, please have the following information available and keep a copy for your records. Or mail the information below, along with proof of purchase, to: PGT® Custom Windows + Doors, Attn: Customer Care Warranty Claims, 1070 Technology Drive, N. Venice, FL 34275.

Homeowner Information

Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: (____) _____

E-mail: _____

Date of Purchase: _____

Product ID or Order number: _____

Additional information for your records

Company Name: _____

Contact Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: (____) _____

E-mail: _____

Each window/door has its own unique Product ID/Order number. To ensure coverage, be sure to register each qualifying product.
(Your Product ID # can be found on a label attached to the window or door.)